

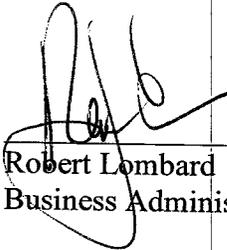
**RESOLUTION AUTHORIZING AN ADJUSTMENT TO
TOWNSHIP RESIDENTS
FOR THEIR WATER-SEWER UTILITY ACCOUNT**

WHEREAS, pursuant to Chapter 352-12 of the Township Code – all claims for deduction from sewer/water bills shall be made in writing to the Mayor and Council of the Township of North Brunswick which has full power to determine such claims; and

WHEREAS, the following Township residents have requested a sewer credit adjustment for consumption resulting from the extenuating circumstance provided:

Account	Explanation	Credit amount
N02416000	Hot Water Heater flooding	\$228.47 – Sewer credit
N02318000	Outdoor water spigot left on	\$144.18 – sewer credit

NOW THEREFORE, BE IT RESOLVED by the Township Council of the Township of North Brunswick that a Credit be applied to the residents' next water/sewer bill.


Robert Lombard
Business Administrator

Ronald Gordon, Esq.
Township Attorney
Approved as to Legal Form

RECORDED VOTE:

COUNCIL MEMBER	YES	NO	ABSTAIN	NOTES
NARRA				
NICOLA				
ANDREWS				
DAVIS				
SOCIO				
CORBIN				
MAYOR WOMACK				

I hereby certify that the above Resolution was duly adopted by the Township Council of the Township of North Brunswick, County of Middlesex, at its meeting held on March 7, 2016.

Lisa Russo
Township Clerk

Justine Progebin

From: Robert Lombard
Sent: Wednesday, February 03, 2016 7:06 AM
To: 'r2stasik@aol.com'
Cc: Marilu Ruiz; 'jfaley@amwater.com'; 'chetrick@amwater.com'; Justine Progebin
Subject: RE: Hot Water Heater flooding - Water bill - N02416000 - Paul Schmon - 964 Linwood Place

Dear Ms. Stasik,

My apologies for several mistakes in my email to you. The most recent meter reading occurred on January 26, 2016, not 2017, and the approval of the credit to your mother's account will occur on February 16, not April 16. So, in answer to your question, yes, the credit will be applied to the March bill for your mother's account.

Sorry for the confusion.

Rob Lombard

From: r2stasik@aol.com [mailto:r2stasik@aol.com]
Sent: Tuesday, February 02, 2016 9:05 PM
To: Robert Lombard
Subject: Re: Hot Water Heater flooding - Water bill - N02416000 - Paul Schmon - 964 Linwood Place

Mr. Lombard

Thank you for addressing my inquiry so promptly. One question - can you please confirm that the March bill will reflect the credit if approved; I was unsure if this was the case if the meeting at which the credit will (hopefully) be approved is in April?

Thank you
Rita Stasik

-----Original Message-----

From: Robert Lombard <Rlombard@northbrunswicknj.gov>
To: 'r2stasik@aol.com' <r2stasik@aol.com>
Cc: Marilu Ruiz <Mr Ruiz@northbrunswicknj.gov>; jfaley <jfaley@amwater.com>; 'chetrick@amwater.com' <chetrick@amwater.com>; Justine Progebin <Jprogebin@northbrunswicknj.gov>
Sent: Tue, Feb 2, 2016 2:22 pm
Subject: RE: Hot Water Heater flooding - Water bill - N02416000 - Paul Schmon - 964 Linwood Place

Dear Ms. Stasik,

Thank you for your inquiry. As discussed, William Nelson, an inspector in our Department of Community Development, has confirmed to me that stopped by your mother's house in January, 2016 due to the excessive water flow emanating from the house. He spoke to your husband who explained that he was using a sump pump to pump the water out of the basement after a hot water heater failed and flooded the basement.

In speaking with Chuck Hetrick at American Water, he has advised that the reading taken at your mother's residence on January 26, 2017 is equal to 5600 cubic feet, or \$275.41 in sewer billing for consumption since December 10, the previous meter reading. The prior year's invoice for the same billing period was 1200 cubic feet or a sewer bill of \$46.94. Based on the confirmation that the water leaked from a hot water heater and was pumped to the stormdrain, a credit of \$228.47 (\$275.41 - \$46.94 = \$228.47) will be processed for this claim. It must be approved by the Township Council at their next meeting scheduled for April 18, 2016. Assuming it is approved, the sewer credit in the amount of \$228.47 will appear on your mother's March, 2016 bill.

If you have any questions or wish to dispute the proposed credit amount as a resolution of this matter, please let me know.

Regards,

Rob Lombard
Business Administrator
North Brunswick Township
710 Hermann Road
North Brunswick NJ 08902
Email: rlombard@northbrunswicknj.gov
Phone: 732-247-0922, ext 204

From: r2stasik@aol.com [<mailto:r2stasik@aol.com>]
Sent: Tuesday, February 02, 2016 10:50 AM
To: Robert Lombard
Subject: Water bill 964 Linwood Place

Mr. Lombard

Thank you for looking into the water bill issue at 964 Linwood Place. Attached is the letter requesting an adjustment to my mom's water bill as a result of the water heater failure. When I spoke with US Water to confirm they had obtained a meter reading, he actually thought the reading was a mistake, and calculated a jump in the meter reading equivalent to 41,000 gallons! Yikes! Would you please confirm receipt of this email and let me know if you need anything else? Thanks
Rita Stasik

Robert Lombard

From: chetrick@amwater.com
Sent: Tuesday, January 26, 2016 4:48 PM
To: Robert Lombard
Cc: jfaley@amwater.com; Marilu Ruiz
Subject: 2 questions

Afternoon Rob

We have two customers that had leaks, one woman had her hot water heater break and what a credit for the sewer portion of what water was wasted (we have a service order set up to see how much was used beyond normal. details to follow there (964 Linwood Pl)

The other is for 1398 Axel Ave, This property sold on 12/14 where the faucet was turned on in the back (Pete verified) and left to run. Mr. Lupo wanted some type of break for this because he can't go after the seller for more money but since it didn't go down a drain there is the sewer portion of the bill the buyer received. The total sewer bill for 4 day's was \$144.18 (3200 CF of water). That makes the most sense to me for a credit back. As far as trying to figure out an average would be difficult. If you have a thought let me know and i'll see what i can do.

Thanks
Chuck Hetrick
Senior Customer Service Rep.
American Water
PO Box 890
Hershey PA 17033
(717) 533-4825

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